



SUSTAINABILITY REPORT

REPORTING PERIOD: 2025

Reviewed by:
General Manager Sonia Tsissiou



An aerial photograph of a resort. On the left is a sandy beach with many blue lounge chairs. A wooden boardwalk runs along the edge of the beach. To the right of the boardwalk is a green lawn with several palm trees and circular garden beds. In the center-right is a swimming pool with blue lounge chairs and umbrellas around it. The background shows more of the resort's layout and a small blue pool.

LOUIS HOTELS & RESORTS OVERVIEW

- The Louis Group is one of the leading travel, cruising and hotel groups in the Mediterranean with over 80 years of experience. As a member of the Louis Group, Louis Hotels, with over 77 years in the hospitality industry has a leading position in the hotel sector in both Cyprus and Greece with 6 hotels in Corfu, Mykonos, Crete and Rhodes and 20 hotels & villas in Paphos, Protaras, Limassol, Polis Chrysochous and Nicosia.

Our brand values are synonymous with offering:

- VALUE FOR MONEY HOLIDAYS
- WARM HOSPITALITY AND A LOCAL EXPERIENCE
- FRIENDLY SERVICE BY MULTILINGUAL STAFF.
- CONSTANT INNOVATION
- RESPECT FOR THE ENVIRONMENT
- RESPECT FOR OUR GUESTS

INFINITY BLU, Cyprus

Infinity Blu – designed for Adults is a 4 star, beachfront paradise, where holiday dreams are woven into reality.

An all-inclusive sunkissed escape on the Mediterranean island of Cyprus in a quiet location in the popular coastal resort of Protaras, an enchanting escape, thoughtfully designed to evoke a sense of tranquility.

The hotel's prime location on the award-winning Blue Flag Perna Bay guarantees moments of relaxation from morning to night. But beyond the dreamy, the little moments here count the most. It's about precious time spent away from home filled with smiles. A sanctuary where the sheer joy of making new memories and savouring new experiences is enhanced with the most personalised service. Day in and day out, our management and staff are driven by a passion for making every moment exceptional, filled with warm social interaction.

No matter the occasion, our philosophy is all about creating feelings to love. And making memories to treasure for a lifetime.





At **Infinity Blu**, our restaurants and bars are continuously refreshed, with menus regularly expanded and enhanced to accommodate the diverse needs of our guests. Whether preferences are vegetarian or vegan, or more specific dietary requirements such as gluten-free or dairy-free, careful consideration is always given. We take great pride in delivering personal, efficient service to every guest, and the fact that our clientele return time and again is a testament to this commitment.

Infinity Blu is dedicated to the ongoing improvement of its products and services. The quality delivered, offered, and expected by our valued guests is consistently maintained at the highest possible standard.

This continuous process is supported by the ongoing development of our services to ensure complete guest satisfaction, always in full compliance with relevant legislation, and through the proper training and development of our team members.

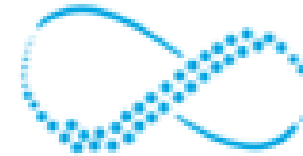
Throughout its years of operation, Infinity Blu has built a strong reputation for personalised service and has fostered a warm, welcoming, and family-style atmosphere. While Infinity Blu continues to evolve and adapt, our core ethos has always been—and will remain—centered on the individual guest

- **Infinity Blu** is a fully renovated, adults-only, all-inclusive hotel ideally located in Perna, along the Protaras coastline. Set directly on the award-winning Blue Flag Perna Bay, the hotel offers uninterrupted views of the Mediterranean Sea and features 50 thoughtfully designed rooms, including superior studios, suites, and deluxe suites, creating a refined and intimate guest experience.

- We believe the hotel sector has a vital role to play in addressing climate change. In line with global sustainability targets outlined by the Sustainable Hospitality Alliance, Infinity Blu is committed to reducing its environmental footprint through improved energy efficiency, responsible water usage, waste reduction, recycling, and sustainable procurement. These efforts are embedded into our daily operations, ensuring compliance with future legislation while delivering long-term environmental and financial benefits.

- Sustainability at Infinity Blu extends beyond environmental responsibility to include social awareness, ethical practices, and community engagement. As a proud holder of the Travelife Gold Sustainability Certification, we actively measure and improve our performance through internationally recognised standards, audits, and reporting. This commitment strengthens our competitive edge, enhances guest trust, and reinforces our vision of operating responsibly while contributing positively to both society and the natural environment.

OUR VISION

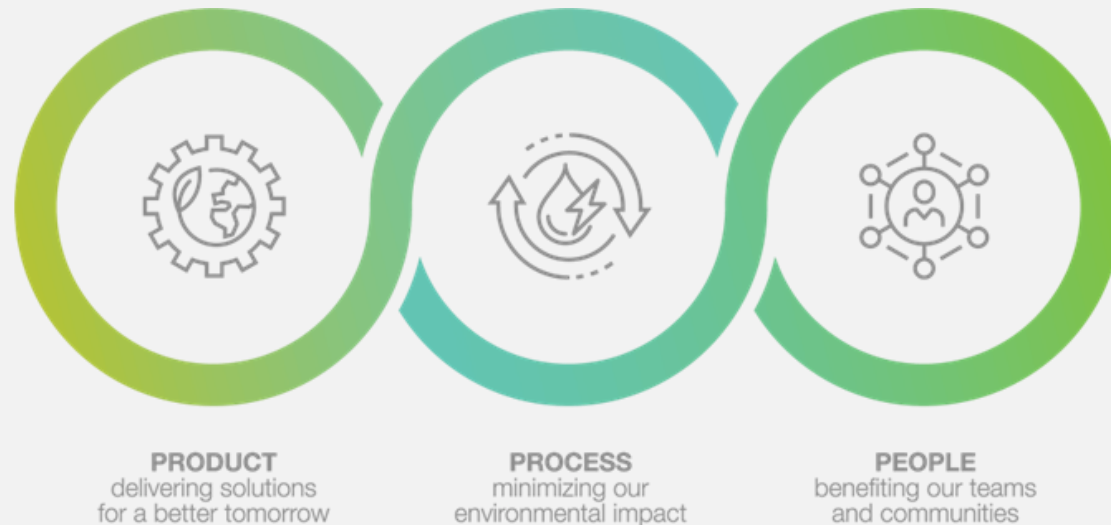


INFINITY BLU



Our vision is to create a culture that aims for:

“A sustainable society where we can satisfy our own needs without reducing the possibilities for future generations to satisfy their needs”.





It is well understood to the Management of Infinity Blu the necessity to implement a sustainable action plan that commits:

- **to create happy faces in a happy place,**
- **to minimise the environmental impact from its activities by reducing our greenhouse gas emissions and protecting and supporting biodiversity**
- **to adapt to the socio – economic fast changes and contribute to the local community,**
- **to create a fair and pleasant work environment where everyone should be treated fairly and with respect ensuring human rights of staff and guests are protected**
- **safeguard the welfare of children and young people**

For the above purposes Infinity Blu is member of Cyprus Sustainable Tourism Initiative and implements the Travelife Sustainable system.



TRAVELLING RESPONSIBLY

- We all travel for different reasons and many of us would agree that one of the best things about travel is having new and unique experiences. Because people, culture, history, wildlife and scenery play such important roles in our travel experiences, protecting and supporting these things should be at the heart of every tourism and travel organization, and every traveler.

- Travelife certification helps accommodation providers put sustainability at the heart of their business. In order for our system to be truly effective and impactful we invite our guests to take some simple actions too. Please read the Responsible Guest Guide, accessible via the QR code to find out how you can help to improve the impact of your travel. You can also access the information via the link

<https://staybetterplaces.com/responsible-travel/>

RESPONSIBLE GUEST GUIDE

Simple actions you can take to
support the people and places you visit



RESPONSIBLE HOSPITALITY GUIDE

Simple actions hospitality staff can take to
support people and the environment



OUR COMMITMENTS



- Appoint a team with a figurehead who is both deeply committed to implementing our sustainability policies and standards, a good communicator to deliver the message clearly, ensure all the employees understand how the policies affect them and inspire them to take action.
- Provide memorable experiences to our guests while integrating sustainable practices during their stay.
- Measure our environmental performance in areas such as energy, water, fuel, gas, waste, hazardous substances and single use plastics, and set out objectives and yearly targets.
- Regularly review our progress and check whether our targets are being met.
- Comply with all laws and regulations with regards to hygiene, health and safety, employment, environment, economic and others which involve our day-to-day operations.
- Continuously look for ways to improve our environmental performance to further reduce the negative impact of our hotel's operation.
- Provide appropriate training to staff in environmental and sustainable issues to help achieve our objectives across all areas of the hotel and to foster a strong company culture.
- Create awareness of our objectives, policies and progress to our guests, partners and the public in an effort to also mitigate their contribution to climate control.
- Inform our guests of local traditions & products, nature, activities, religion etc to help our local community as well as maintain, sustain and respect them accordingly.
- Continue to integrate sustainable practices into any further construction and design.
- Integrate sustainable procurement into our purchasing decisions, especially promoting our local community and our 'Cyprus Breakfast'.
- Provide a cleaner, safer workplace for all employees to reduce the risk of causing health and safety problems and to promote growth and development.
- Focus and enhance partnerships with suppliers and local businesses which will allow us to develop a closer relationship with suppliers, monitor quality more effectively, reduce CO2 and other harmful transportation emissions and help the local community to thrive.
- Build good relationships with those who live and work in the community and operate in a way that will not detract from their quality of life such as depleting water resources, creating noise, waste or traffic problems
- Make it a priority to employ staff from the local area as much as possible to help support the local economy.

Identifying our Key Impacts

In order to determine where our priorities lie, we need to consider what our hotel's key environmental impacts are in terms of 'inputs' and 'outputs'. Inputs are what we use and outputs are what we create in terms of emissions and waste.

ENERGY

- Electricity is used for lighting, heating, cooling, refrigeration, ventilation and to power appliances.
- Fuel (LPG and red oil)
Heating water, cooking



EMISSIONS

Cyprus is an island with no indigenous hydrocarbon energy sources. This means its power generation system operates in isolation and totally relies on imported fuels for electricity generation. Currently the primary imported fuel used in electricity generation is heavy fuel oil and gasoil until the arrival of natural gas.

- The emission in this case is carbon monoxide (CO₂)
- Methane (CH₄) and Nitrous Oxide (N₂O) are also emitted in minor quantities by heat and electricity production.

REFRIGERATION

- Airconditioning equipment
- Freezers
- Chiller Cabinets



WATER

- | | |
|---------------|-----------------|
| • Drinking | • Swimming Pool |
| • Cleaning | • Irrigation |
| • Guest Rooms | • Laundry |



EFFLUENT

- Grey water from guest baths and basins, public restrooms, kitchen and bar sinks etc.
- Water contaminated by cleaning materials, detergents, phosphates etc.
- Water contaminated by chlorine from backwashing swimming pool which connects with the sewerage system.
- 'black water' from WCs.

Identifying our Key Impacts

CONSUMABLES

- Toilet and other soft papers
 - Toiletries
 - Detergents and cleaning products
 - Fertiliser and pesticides
 - Office products (paper, printed matter etc)
-
- Food and beverage



EMISSIONS AND WASTE

- Manufacturing emissions from production of the products.
 - Waste packaging such as paper and card, glass bottles and jars, plastic bottles, plastic containers etc and other single use plastic items for packaging etc
 - Office paper, card, ink cartridges etc
 - Waste shampoo, conditioner, detergents, cleaning materials, non-biodegradable chemicals.
 - Paints, waste fertiliser and pesticides, batteries, fluorescent lamps.
-
- Organic waste (including food, oils and kitchen grease)
 - Aluminium cans and other metals
 - Waste packaging
 - Glass bottles and glass items
 - Single use plastic items

FURNITURE, FITTINGS AND APPLIANCES

- Airconditioning equipment
- Freezers
- Chiller Cabinets



EMISSIONS AND WASTE

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ENVIRONMENTAL & SOCIAL ISSUES

- WATER is sourced from the **Famagusta District Local Government Organisation (FDLGO or "EOAA")**
- ELECTRICITY is sourced from the **Electricity Authority of Cyprus (EAC or "AHK")**
- FUEL AND GAS is sourced from **EKO Cyprus**



WATER SAVING INITIATIVES

1

Daily monitor and record of the water meter to calculate water usage, report on progress and to take corrective action as necessary.

2

In identifying abnormal water usage, we are able to deal with any leaks or overconsumption quickly to minimise or even avoid wasted water as best as possible.

3

Records kept of our monthly occupancy figures to calculate the water used by guest night for comparative purposes and for setting and measuring targets.

4

Leaflets in all guest rooms have been placed to create guest awareness in an attempt to have them participate in the reduction of water consumption.

5

Guests are encouraged to conserve water by not changing their towels on a daily basis and by having their linen changed every 3 days as opposed to daily.

6

All staff are frequently trained and have been made aware of our attempts to minimise water consumption and have a key role in our efforts to conserve water.

7

Regular inspections of taps, showers, toilet mechanisms, pipe joints to detect any leaks as early as possible and repair them immediately.

8

Flow restrictors have been placed in all guests' sinks and showers to reduce the amount of water being used without affecting their experience and expectations.

9

Staff are encouraged to discuss new suggestions and ideas to the sustainability team involving their respective departments.

10

Watering the gardens late at night so that the sun does not absorb the moisture therefore needing more water.

WATER QUALITY

High water quality is ensured by the following actions:

1. A monthly microbiological pool water analysis is carried out by a certified registered company to assess the quality and if necessary a re-assessment is arranged after corrective action is taken
2. A chemical pool water analysis is carried out once a year by a certified registered company.
3. Mains water is monitored and treated on a monthly basis by a certified registered external company
4. Microbiological analysis of potable water carried out as required by law by a certified registered company.
5. pH and other parameters are being checked daily in all swimming pools and are regulated manually in accordance with supplier instructions.
6. Legionella analysis is carried out twice a year by a certified registered company.



ENERGY SOURCES

ELECTRICITY

- Electricity Authority of Cyprus supplies our electricity.
- Our Maintenance Department monitors the electricity consumption daily.
- Electricity is used for refrigerators, pumps, lights and all other equipment.



LPG

- EKO is our LPG supplier.
- Our Maintenance Department monitors the LPG consumption daily.
- LPG and diesel consumptions are measured and documented.
- LPG is used for our Kitchen Department.



ENERGY SAVING INITIATIVES

- All new equipment purchased is energy efficient.

1

- Almost all light bulbs have been replaced with low energy bulbs and LED lighting which reduces electricity consumption (Lighting Control/Dimmer).

2

- Use of inverted pumps
- Implementing preventive maintenance through the annual maintenance program to reduce energy loss in all machinery
- Monthly recording of gas diesel consumption to identify wastages, and extensive consumptions

3

4

- Motion sensors installed in our outdoor areas. The sensors prevent lights from staying on in the absence of guests & staff

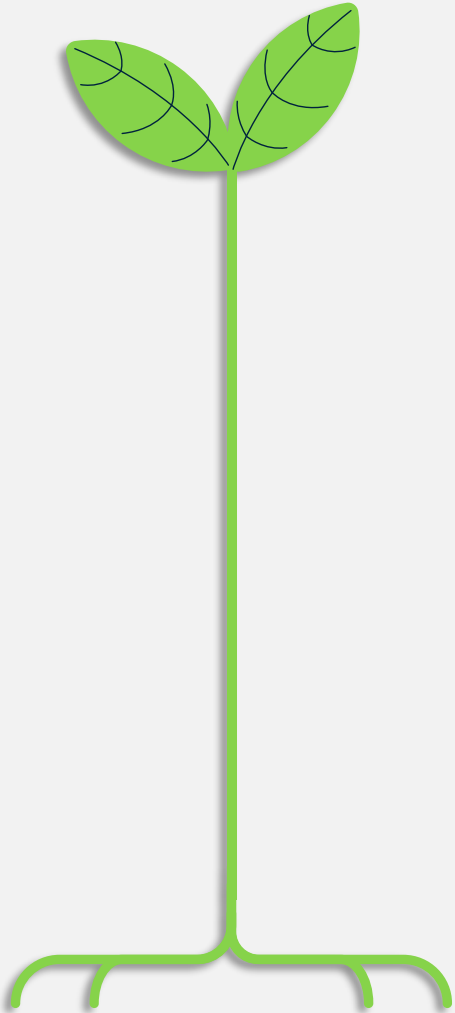
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- Guest rooms are supplied with automatic mechanism (key) switching off lights when leaving the room. Heating & AC do not function if balcony doors are open. Monitoring and adjusting temperatures of AC/Heating in public areas.

6

- Continuous staff training on how to reduce the consumption of gas and diesel through the right use of equipment.





WASTE MANAGEMENT

The hotel is connected to the public sewage system.

Waste water is sent to the public biological plant and checked monthly by the government authorities for controlling the legal requirements for BOD and COD.

Procedures are followed to reduce the BOD and COD of the waste water by:

- Collecting cooking oil and disposing through an approved supplier.
- Vinegar is used for cleaning kettles and cutlery.

REDUCING AND MINIMISING WASTE



Recycling

- Glass
- Paper
- Cardboard
- Plastic
- Batteries
- Metal
- Lamps
- Electric devices
- Used cooked oil



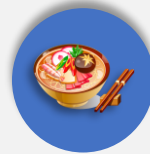
Paper Reduction

- Limiting printing amounts
- Using double sided paper
- Avoiding printing in colour.
- Extensive use of emails for messaging



SUP Alternatives

- Reusable polycarbonate cups, paper straws, paper bags and wooden cutlery.
- Reusable porcelain containers for salt and pepper.



Food Waste

- Cook proportionally subject to Hotel's occupancy to avoid food waste
- Un-consumed food from our buffets are sent to staff restaurant.



Suppliers

- Making purchases through bulk wherever possible
- Evaluating and buying from suppliers who operate responsibly on reducing packaging.

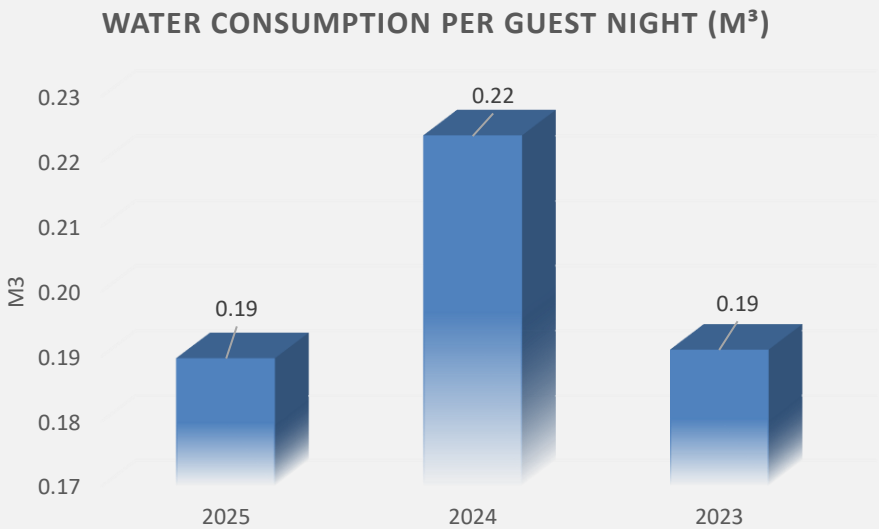


Outcome of 2025 & Objectives for 2026-2028

Environmental Performance Comparison & Progress Analysis

WATER CONSUMPTION COMPARISON

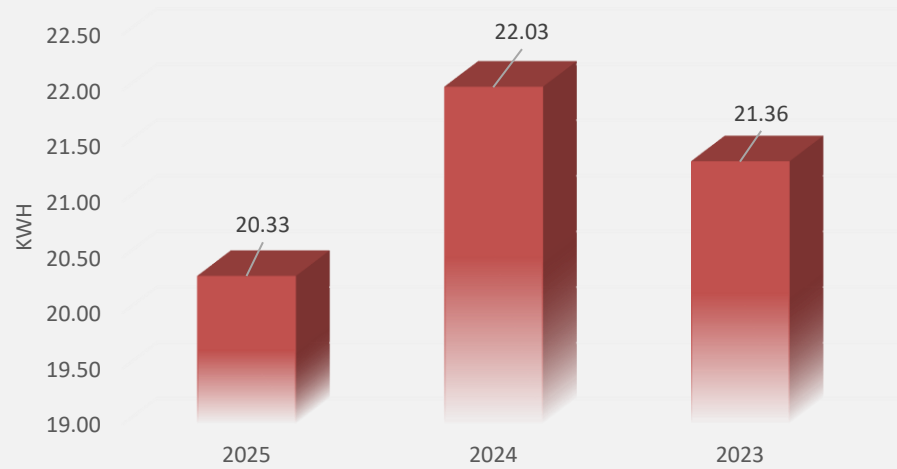
Water Consumption	2025	2024	2023	% change 2025 vs 2024
Mains Water (m³)	3,696.00	4,332.00	3,734.80	-14.68
Ave. consumption per guest night (m³)	0.19	0.22	0.19	-15.32
Mains Water (kg CO ₂ e)	550.70	645.47	556.49	-14.68
Total Water Emissions (kg CO ₂ e)	550.70	645.47	556.49	-14.68



ENERGY CONSUMPTION COMPARISON

Energy consumption	2025	2024	2023	% change from last year 2025 vs 2024
Mains electricity and Gas (kWh)	277,175.00	298,862.00	297,835.00	-7.26
Mains Electricity (kg CO ₂ e)	179,050.05	190,341.90	202,110.00	-5.93
Fuels measured by weight (kWh)	0.00	0.00	0.00	0.00
Fuels measured by weight (kg CO ₂ e)	0.00	0.00	0.00	0.00
Fuels measured by liquid (kWh)	119,240.63	127,419.39	119,902.99	-6.42
Fuels measured by liquid (kg CO ₂ e)	27,976.41	30,247.16	28,191.84	-7.51
Total Kilowatt Hours (kWh)	396,415.63	426,281.39	417,737.99	-7.01
Ave kWh Per Guest Night	20.33	22.03	21.36	-7.72
Total Energy Emissions (kg CO ₂ e)	207,026.46	220,589.07	230,301.84	-6.15

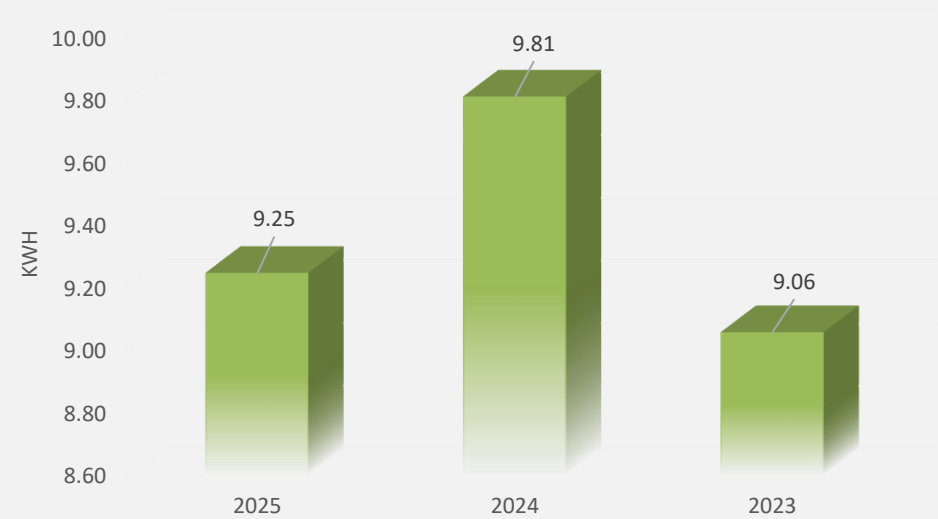
ENERGY CONSUMPTION PER GUEST NIGHT (KWH)



WASTE PRODUCTION COMPARISON

WASTE	2025	2024	2023	% change from last year 2025 vs 2024
Total solid waste (kg)	180,151.00	189,693.00	177,082.00	-5.03
Average solid waste (kg) per guest night	9.25	9.81	9.06	-5.74
Landfill (Kg CO ₂ e)	90,901.72	88,086.59	90,795.95	3.20
Recycled Waste Emissions (kg CO ₂ e)	898.35	1,047.15	686.58	-14.21
Total Solid Waste emissions (Kg CO ₂ e)	91,800.07	89,133.75	91,482.53	2.99

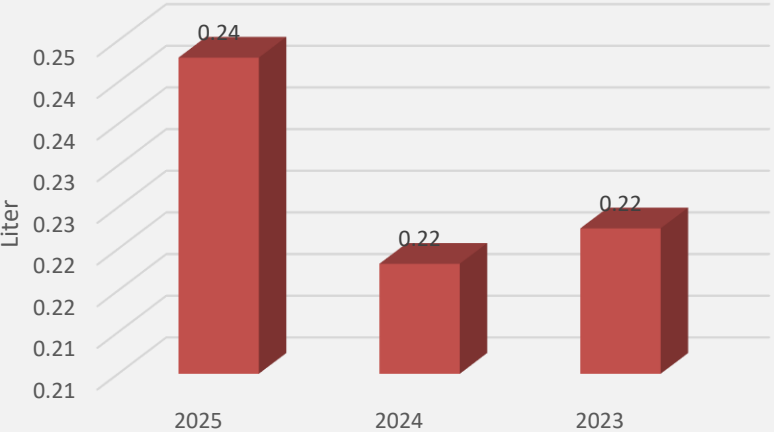
AVERAGE SOLID WASTE (KG) PER GUEST NIGHT



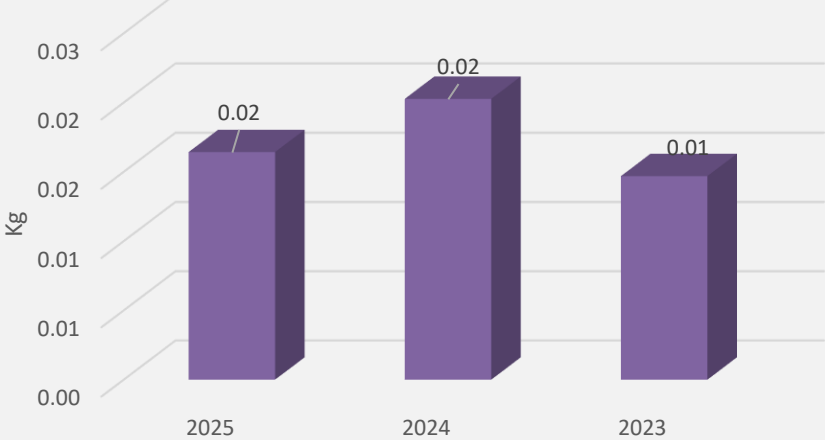
PROCUREMENT COMPARISON

Procurement	2025	2024	2023	% change from last year 2025 vs 2024
Environmentally hazardous substances (l)	4,734.00	4,220.00	4,350.00	12.18
Environmentally hazardous substances (kg)	320.00	391.95	287.27	-18.36
Environmentally hazardous substances (l) per guest night	0.24	0.22	0.22	11.34
Environmentally hazardous substances (kg) per guest night	0.02	0.02	0.01	-18.97
Single Use Plastics (No. of items)	146,755.00	137,082.00	170,495.00	7.06
Single Use Plastics (No. of items) per guest night	7.53	7.09	8.72	6.25
Total Meat (kg)	8,782.14	8,022.98	9,145.26	9.46
Total Dairy (l)	5,678.82	7,560.04	8,316.96	-24.88
Total Dairy (kg)	5,653.81	2,509.79	2,785.61	125.27
Total Fish (kg)	1,620.88	1,718.54	1,525.73	-5.68

Env. hazardous substances (l) per guest night



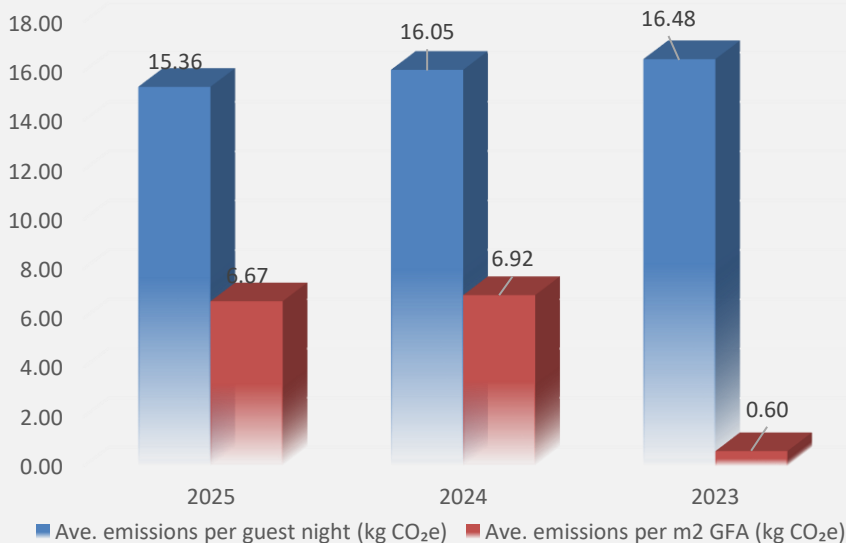
Env. hazardous substances (Kg) per guest night



TOTAL EMISSIONS COMPARISON

Emissions (kg CO ₂ e)	2025	2024	2023	% change from last year 2025 vs 2024
Total Emissions (kg CO ₂ e)	299,377.23	310,368.28	322,340.86	-3.54
Ave. emissions per guest night (kg CO ₂ e)	15.36	16.05	16.48	-4.30
Ave. emissions per m2 GFA (kg CO ₂ e)	6.67	6.92	0.60	-3.61
Fuels measured by weight (kg CO ₂ e)	0.00	0.00	0.00	0.00
Fuels measured by liquid (kg CO ₂ e)	119,240.63	127,419.39	119,902.99	-6.42
Mains Electricity (kg CO ₂ e)	179,050.05	190,341.90	202,110.00	-5.93
Total Water Emissions (kg CO ₂ e)	550.70	645.47	556.49	-14.68
Total Solid Waste emissions (Kg CO ₂ e)	91,800.07	89,133.75	91,482.53	2.99
Recycled Waste Emissions (kg CO ₂ e)	898.35	1047.15	686.58	-14.21

TOTAL EMISSIONS COMPARISON PER GUEST NIGHT



Objectives and Outcome for 2025

PERFORMANCE ANALYSIS			
#	WHAT WAS THE OBJECTIVE?	Actual Change in 2025	OUTCOME
1	Reduce our greenhouse gas emissions from energy by 25% by the end of 2028	-7% (per guestnight)	Progress made – Goal Ongoing
2	Reduce our greenhouse gas emissions from waste by 20% by the end of 2028	+2% (per guestnight)	Not achieved to date
3	Reduce our single-use plastic purchasing by 60% by the end of 2026	+6% (per guestnight)	Not achieved to date
4	Reduce our mains water consumption by 10% by the end of 2025	-15% (per guestnight)	Achieved
5	Engage in more community activities in 2025	• Arranged cleaning around the hotel grounds and beaches • Operated Cyprus breakfast corner. • Added more routes to our hotels Shuttle bus to promote more sightseeing of the local community	Partially Achieved

Objectives and Outcome for 2025

PERFORMANCE ANALYSIS			
#	WHAT WAS THE OBJECTIVE?	Actual Change	OUTCOME
6	Protect and support biodiversity in 2025	• Arranged cleaning around the hotel grounds and beaches • Educated guests and staff about local biodiversity and the responsible actions they can take to protect it	Partially Achieved

Objectives and Outcome for 2025

PROGRESS TOWARDS ACHIEVING GOALS

#	GOAL	STATUS
1	Reduce our greenhouse gas emissions from energy by 25% by the end of 2028	- We have made progress towards our goal, with greenhouse gas emissions from energy decreasing by 6.15% compared with 2024. Energy consumption also decreased by 7.01%, while emissions per guest night fell by 6.85%. These improvements occurred alongside a small increase in guest nights, demonstrating a lower energy footprint per guest night. - Our energy programme includes LED lighting, timers, room key-card controls, balcony-door air-conditioning controls and preventive maintenance. The second photovoltaic stage as installed as per set by our previous Sustainability Action Plan. These measures support our energy-saving efforts, although the contribution of each measure has not been quantified. We will continue monitoring consumption and equipment operating times to make further progress towards our 2028 objective.
2	Reduce our greenhouse gas emissions from waste by 20% by the end of 2028	- We have not achieved a year-on-year reduction in greenhouse gas emissions from waste. Although total solid waste decreased by 5.03%, waste-related emissions increased by 2.99%. Emissions per guest night also increased by 2.22%. Higher landfill emissions outweighed the reduction in emissions associated with recycled waste. - This result shows that reducing the quantity of waste alone has not delivered a reduction in its reported carbon impact. We will review the recorded waste streams, disposal routes and calculation inputs, strengthen separation at source and continue food-waste prevention through purchasing and preparation controls. The planned separation and authorised collection or composting of organic waste remains an important action towards the 2028 objective.

Objectives and Outcome for 2025

PROGRESS TOWARDS ACHIEVING GOALS

#	GOAL	STATUS
3	Reduce our single-use plastic purchasing by 60% by the end of 2026	- We have not achieved a year-on-year reduction in single-use plastic purchasing. Purchases increased by 7.06, and by 6.25% per guest night. The increase therefore exceeds the change in guest nights and represents an adverse movement towards our 2026 objective. - We will review the items and departments responsible for the increase and confirm implementation of the costed replacement proposal and purchasing policy planned for 2025, completing any outstanding work. Further attention is required on bottled water, buffet portions and disposable food containers.
4	Reduce our mains water consumption by 10% by the end of 2025	- We have achieved the revised target of 0.19 m³ of water per guest night. Consumption decreased from 0.22 m³ in 2024 to 0.19 m³ in 2025, a reduction of 15, exceeding a 10% reduction against the previous year despite an increase in guest nights. - Our water conservation programme includes flow restrictors in guest sinks and showers, daily meter monitoring, prompt leak inspections, towel and linen reuse messaging and late-night irrigation. These measures support the improved result, although their individual savings have not been measured. We will continue these practices and monitor monthly water use per guest night to maintain performance at or below 0.19 m³.

Objectives and Outcome for 2025

PROGRESS TOWARDS ACHIEVING GOALS

#	GOAL	STATUS
5	Engage in more community activities in 2025	We organised beach clean-ups engaging our guests and staff. We also organised blood donations and participated in the “Cyprus Breakfast Kalimera” project supported by the Deputy Ministry of Tourism and Travel foundation of the UK. However, the volunteer committee, tree-planting activities and blood-donation event remain recorded as pending.
6	Protect and support biodiversity in 2025	- We have made progress in raising awareness of local biodiversity, with guest and staff education recorded as completed in our action plan. Our responsible travel information and support for the coastal destination provide a basis for continued engagement. However plastic-waste reduction actions remain recorded as pending, while single-use plastic purchasing increased during 2025. - The goal is therefore partially implemented. We will document completed activities and their outcomes, confirm progress on conservation partnerships, and strengthen actions to prevent plastic pollution.

ENVIRONMENTAL GOALS for 2026-2028

The Louis Infinity Blu has set the following reduction/savings targets:

- **Reduction of greenhouse gas emissions from energy by 18%, by the end of 2028**
- **Reduction of greenhouse gas emissions from waste by 20%, by the end of 2028**
- **Reduction of greenhouse gas emissions from water consumption by 2%, by the end of 2026**
- **Reduction of our single-use plastic & High Emission Food purchasing by 5%**
- **Protect and support biodiversity**
- **Engage in more community activities**

It is everyone's responsibility to achieve and further improve the above targets!

We invite all our Stakeholders for their support to assist us to achieve our sustainability goals.

SOCIAL RESPONSIBILITY & COMMUNITY



1) ENGAGEMENT: Supporting local organizations

ENGAGEMENT

- Infinity Blu is an official partner of the 'Keep our Sand and Sea Plastic Free' project & has committed to implement measures to reduce the consumption of single-use plastic
- Member of CSTI: Cyprus Sustainability Tourism Initiative
- CSTI CYB: Cyprus Breakfast
The "Cyprus Breakfast, Kalimera" is a project supported by the Deputy Ministry of Tourism and the Travel Foundation of the UK

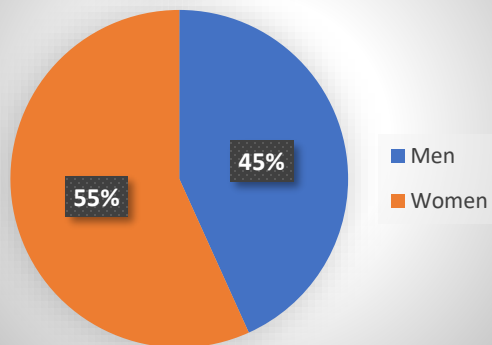


2) EMPLOYEES: Employee involvement and equality

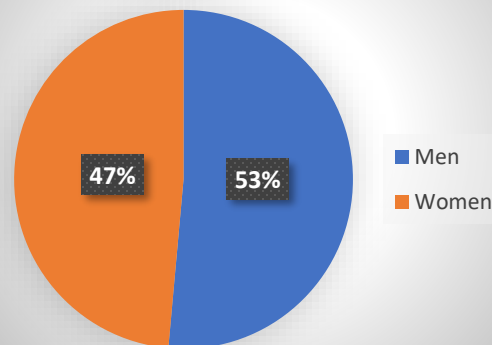
EMPLOYEES

YEAR	FEMALES	MALES	LOCALS
2024	21	16	24 / 37
2025	17	18	20/ 36

2024



2025



3) ATTAINMENT: Supporting local businesses

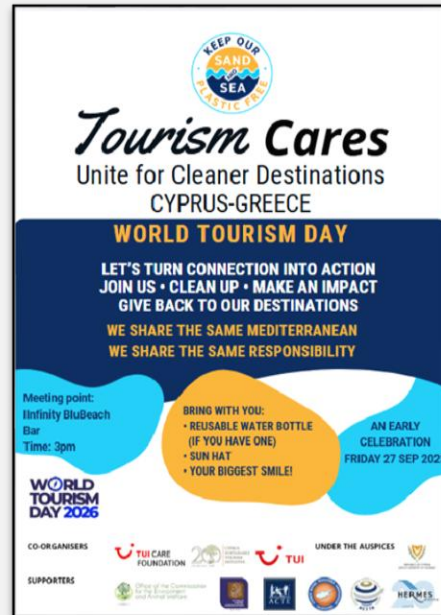
ATTAINMENT

- 90% of local supplies
- 10% local supplies hotel operations
- Most of our suppliers are qualified with Quality and Environmental Certifications

4) COMMUNITY ACTIVITIES: Charitable activities

COMMUNITY ACTIVITIES

- Participating in beach clean ups with our stuff



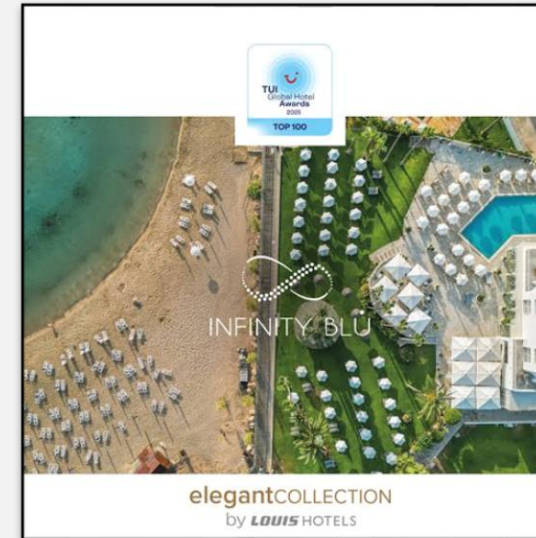
On the occasion of World Environment Day, the staff of Infinity Blu collected garbage from the beach and the surrounding areas, reminding us how important it is to keep our beaches and nature clean.

SEMINARS / IN-HOUSE TRAININGS

A/A	DPT	TRAINING	STAFF No	DURATION	TOTAL HRS
1	All (HoD)	Implementation of Sustainability System—Travelife	4	4 hours	16
2	HOUSEKEEPING	>>	6	2 hours	12
3	RESTAURANTS & BARS	>>	8	2 hours	16
4	KITCHEN	>>	10	2 hours	20
Total staff 28				Total 64 hours	

CERTIFICATIONS & AWARDS

- The hotel received the Certificate of Excellence from TripAdvisor for 2025, 2024, 2023.
- Travelife Gold Certification in 2024.
- TUI Quality Hotel Awards 2025



We highly value your input regarding our environmental and social performance. We kindly invite you to fill out our Sustainability feedback questionnaire, which is available at the reception desk. Please also note that while this report is published in English, alternative language translations can be provided upon request





THANK YOU!

Date: 10/05/2026

Approval: Sonia Tsissiou

Signature: *Sonia Tsissiou*